



## **Guest information**

We welcome our guests to the Fried Kastély Hotel\*\*\*\*

First of all, we wish all our dear guests a pleasant rest and relaxation rich in experiences!

In this information, we try to answer all questions that may arise during your stay here.

Please study the following pages carefully, because in addition to information you will also find important information.

First of all, they will find a short introduction to Tolna county, including Simontornya.

We provide a detailed description of the hotel's services.

It is important to read and follow the hotel's fire safety regulations.

If you still have a question that was not answered in the information sheet, ask the staff for help or ask the reception!

**He wishes you a pleasant rest**

**Fried Kastély Hotel\*\*\*\* Simontornya**





## Presentation of Tolna county

**Simontronya:** The town of Simontronya is located in the Tolna county, in the Tamási district.

**History of Simontornya:** The history of Simontornya dates back to the distant past, artifacts were found from the Polished Stone Age, later traces of a Bronze Age settlement were discovered. During the period of Roman expansion, it is mentioned as Fortiana. Before the conquest, the area was inhabited by Avars. In the 1270s, Solomon's son Simon built the castle, which can still be visited today, from whose residential tower the settlement later got its name, Simontornya (Simon's tower).

**History of the Fried family:** The Fried family came to Simontornya in the 1700s and started their leather business, which later developed into the town's dominant industrial sector. Imre Fried built the secession-style mansion in the 1920s, which today operates under the name Fried Kastély Hotel\*\*\*\*.





## Hotel services A-Z

**Window** All rooms in the hotel are equipped with soundproof windows and doors.

**Gift Voucher** Give the gift of experience and relaxation, conveniently, without running around shopping for gifts or standing in line! Surprise your loved ones and acquaintances with a Fried Kastély Hotel\*\*\*\*\* gift voucher, which can be purchased at the Reception or on our website. Our colleagues are at your disposal.

**Bedclothes** If you need an extra blanket, pillow or change of bed linen, please request it at the Reception or during the day with the housekeepers.

**Parking** Our guests can use our hotel's outdoor unguarded parking lots for free. The hotel assumes no responsibility for vehicles and valuables left in them.

**Baby-friendly** Upon request, we provide: baby bed, toilet seat, potty, step stool, high chair, baby bathtub. preparations

**Bank card** We accept the following card types: Visa, VisaElectron, MasterCard, Maestro.

**Bible** You will find it prepared in the drawer.

**Check-in / Arrival** The hotel rooms can be booked by our dear guests from 2:00 p.m. on the day of arrival. The packages can be left at the Reception until the room is occupied.

**Check-out / Departure** On the day of departure, please leave the rooms by 10:00 a.m. If you wish to stay longer in the room, please inform the Reception in advance. It is possible for them to stay in the room after 10:00 a.m. on the day of departure (depending on availability), ask about conditions at our Reception.

**Shoehorn** It is provided in the room.

**Shoe cleaning** The shoe cleaning equipment is located at the main entrance, and a shoe cleaning cloth is available in the room. If you would like to use our shoe cleaning service, please inquire at the Reception!

**Concierge service** If you would like to inquire about program options, city visits, ticket reservations, or other programs, our receptionist is available 24 hours a day.

**Luggage storage** If you have already left your room but wish to leave your luggage at our hotel, please contact our reception colleagues.





**Luggage delivery** If you would like our help with carrying a package, please contact our Reception. service

**Dietary meal** If you would like to use our service, please let us know at the Reception.

**Smoking** Our hotel rooms and their terraces are non-smoking. Smoking is only allowed in designated areas.

**Electrical connection** 220 V / 50 Hz works in Hungary.

**Lost items** If you have lost or found something, please inform the housekeepers or the Reception.

**Umbrella** Umbrella can be requested at the Reception.

**Wake-up service** If needed, please let us know at the Reception.

**Meals** Meals are available in the hotel's restaurant from 8:00 a.m. to 8:00 p.m. according to the current menu. If required, we provide room service!

**Meal times** Breakfast from 8:00 a.m. to 10:00 a.m. Buffet dinner 18:00 - 20:00 A'la carte restaurant 12:00 - 20:00

**Photocopy** Available at the Reception.

**Payment methods** Payment can be made in cash (HUF, EUR), bank card and SZÉP card. Billing is done at the Reception.

**Curtain** All our rooms are equipped with translucent and blackout curtains.

**Bathroom** All our rooms have a toilet and a bathroom, we provide a bathroom chair on request - let us know your need at the Reception! Bathroom equipment: Preparation (shoe cleaning cloth, cosmetic package, sewing kit, shower cap), Toothbrush cup, Bathroom outlet, Hair dryer, Power socket, Sanitary bag, Washbasin, Liquid soap, shower gel and shampoo, Towel holder, Mirror in the bathroom, Toilet paper and holder, Toilet brush,

**Bathrobe** One per person is provided in the room.

**Heating** The desired temperature can be adjusted individually for each room with the thermostat on the wall. Please use with closed doors and windows!

**Hair dryer** is available in every bathroom.





**Pets** Pets - except guide dogs - are accepted for an additional fee. Find out about the cost of this on our website or ask our colleagues!

**Newsletter** You can subscribe to the newsletter via our website.  
<https://friedhotel.hu/newsletter-subscribe.html>

**Website** You can read our current special offers and package offers on our website.  
<https://friedhotel.hu>

**Information materials** Program leaflets, maps, timetables and restaurant offers can be found at the Reception

**Internet** We provide Wi-Fi access free of charge in the rooms and public areas under the name "friedhotspot", which can be connected without a password.

**Internet terminal** For Internet use - if required - there is an Internet corner with printing facilities on the mezzanine floor of the castle.

**Writing equipment, notebook** It is provided in the room.

**"Please don't disturb me!" sign** If you don't want to be disturbed, hang the sign on the door handle.

**Bicycle rental** Bicycles can be rented at the hotel reception.

**Sights in the area** The reception colleagues provide information about the hotel's programs and events and attractions in the area.

**Fever meter** If necessary, it can be requested at the Reception.

**Air conditioning** All our rooms are air conditioned. The Liliom building is equipped with a modern wall cooling system that works without air blowing and ensures a pleasant temperature. The rooms in the other buildings are equipped with traditional air conditioners that can be individually controlled. Please use with closed doors and windows!

**Air conditioning in common areas** The restaurant, bar, and lobby are equipped with centrally controlled air conditioning.

**Lobby bar** The bar is open continuously from 12:00 p.m. to 20:00 p.m.

**Magazine** Available in the lobby

**Schedule information** Schedule information can be requested at the Reception.





**Laundry service** Our hotel undertakes the cleaning, washing and ironing of your clothes. Please let our colleagues know if you would like to use the service. The price list can be found in the room closet.

**Technical fault** Please report any technical fault in the room to the Reception.

**Daily bed linen change** If required (for an extra charge), we will change your bed linen daily. Please let the reception or the cleaning staff know. After 3 nights, we will change your bed linen free of charge.

**Daily towel change** Please indicate your need for a new towel by throwing the towel on the floor. Be environmentally conscious We protect nature by washing less!

**Doctor** Let the reception know if you have a health problem so that our colleagues can call a doctor or an ambulance.

**Slippers** Can be requested at the Reception.

**Pillows** Spare pillows and other types of pillows can be requested at the Reception.

**Luggage rack** There is furniture in the room suitable for storing luggage

**Extra blanket** Extra blanket can be requested at the Reception.

**Radio** You can listen to radio stations on television, which can be found on the channel list at the end of the information.

**Reception** Our reception service is available 24 hours a day, if you have any questions or requests, please let our colleagues know - dial extension "100" on the room phone. We provide continuous check-in and check-out. Billing is done at the Reception.

**Breakfast** A rich buffet breakfast awaits our dear guests every day between 8:00 and 10:00 in the Liliom building.

**Breakfast cold pack** In case of early departure, a cold pack can be requested instead of breakfast. Please indicate your request at our Reception by 5:00 p.m. the day before departure.

**Event** The Fried Kastély Hotel\*\*\*\* is an ideal venue for business or family events. For more information, contact our colleagues at the Reception!

**Wardrobe** The wardrobe in the room has both hanging parts and shelves. There is also a hanger next to the wardrobe.





**Assistance** You can ask for assistance at the Reception from midnight to 24 hours

**Sauna** In the wellness section of the hotel - it can be used free of charge for our hotel guests.

**Invoicing** is always done at the Reception.

**Computer assistance** If you have a problem, please contact the Reception

**Safe** Our rooms are equipped with a safe.

**Garbage** There is a trash can in every room and bathroom.

**Laundry bag** It can be found in the closet. Please place the laundry to be cleaned in the laundry bag. The price for washing must be paid at the Reception upon departure.

**Rest card** In our hotel, we accept K&H, MKB and OTP Széchenyi Rest Cards.

**Room furniture** 2 chairs, 2 beds, table, 1 table lamp, socket, LCD color television, 2 bedside tables, wardrobe, dressing mirror, 2 reading lights, 1 room safe.

**Cleaning** The rooms are cleaned every day. If there is a need for extra cleaning, please let us know at the Reception.

**Telephone** There is a telephone in every room. Phone calls within the hotel are free, other rooms can be reached by dialing "1" followed by the room number. Domestic calls can be made directly from the rooms, external lines can be reached by dialing the number "9", this service is subject to a fee.

**Television** All our rooms are equipped with LCD color televisions with remote controls

**Television channels** in the hotel rooms You can turn on the TV with the remote control. We offer you Hungarian and international TV channels. If there is a problem with the device, please let us know at the Reception, our colleagues will be happy to program the channels.

**Television program** You can view current and upcoming programs on television. You will find the channel allocation at the end of the brochure.

**Cleaning products** can be purchased at the hotel reception: (body care, razor, toothbrush, toothpaste, tissue, etc.)

**Towels** In each room you will find 1 bathroom exit, and 1 hand towel, 1 bath towel, 1 sauna towel per person. By throwing down the towel, please indicate the request for a new towel. Be environmentally conscious! We protect nature by washing less!





**Transfer service.** We provide a free transfer for our hotel guests between the Simontornyai train station or bus station and the hotel. If you need it, please let us know at the reception.

**Fire** The entire area of the hotel is equipped with smoke and fire detectors. In the event of a fire or when the alarm sounds, follow the escape route on the room door.

**News** Weekly newspapers and news can be read in electronic form in the hotel's internet corner.

**Currency exchange** Currency exchange is not possible at our hotel. You can settle your account in forints or euros, we provide the refund in the given currency. The invoice is also issued based on the currency.

**Ironing** Indicate your need for ironing at the reception, our colleagues will go upstairs to collect the clothes to be ironed. After ironing, your clothes will be returned to your room. You can inquire about the price at the Reception.

**Emergency exit** According to the escape route posted on the room door.

**Wellness-Fitness Center** Our wellness-fitness center has a year-round indoor swimming pool and a hot water massage pool. Our guests can choose between finnish, aroma and infrared saunas, use the relaxing effect of the steam chamber, and relax in the aroma tepidarium. Our air-conditioned fitness room equipped with various fitness machines is located on the first floor. In the summer months, the wellness services are supplemented with an outdoor swimming pool, a slide and a sun terrace.







## Fire protection regulations

### Allow us to introduce you to some fire safety regulations:

- The hotel premises may only be used for their intended purpose.
- It is forbidden to bring in combustible or flammable materials.
- It is forbidden to use electric cooking and heating devices in the room.
- The terraces of the hotel and the rooms are non-smoking.
- It is forbidden to throw cigarette ashes and matches into combustible waste or into the trash can.
- In case of fire or alarm, please take your personal valuables and ID with you and leave the building according to the escape plan posted on the room door.
- Before leaving, please close the windows of the room.
- In the event of a fire, please always follow the instructions of the hotel's security service and staff. If you notice a fire or a situation that suggests a fire, please notify the hotel Reception immediately.

## More information

**Our room prices:** You can find out about our current room prices, package and special offers at <https://friedhotel.hu/>, where you can also subscribe to our newsletter.

### Our prices include the following services:

- accommodation in air-conditioned double rooms equipped with LCD TV
- ample buffet breakfast and/or buffet dinner
- use of the hotel's wellness department
- unlimited internet use
- free parking

### Child discounts:

- FREE from 0 to 2.99 years old (with parents in the same bed)
- 50% discount for ages 3 – 11.99
- From the age of 12, extra bed is payable

